

Activities during Second Quarter 2015



اتحاد مصارف الإمارات UAE BANKS FEDERATION

1. <u>UBF Board of Directors</u> Meeting:

UBF BoD's held its second meeting during 2015 and discussed the following topics: Progress on Mobile Wallet Project, formation of new technical committees as well as joining of the new directors namely H.E. Yousuf Obaid Al Nuaimi to represent RAKBANK as well as Mr. Omran Abdulla Omran Taryam, Vice Chairman of Investbank to represent Investbank. Ex. Directors H.E.s Khalfan Al Roumi and AbdulAziz Al Zaabi were honored for their valuable contribution to the banking industry.



2. 2nd CEOs Advisory Council Meeting:

The CEOs Advisory Council held its second meeting for the year 2015 and discussed the latest developments in the banking sector as well as UBF activities primarily appointment of new international agency to monitor banks advertising, formation of the new four technical committees — Audit, IT, Operations and Payments, Fraud —, higher Shari'ah Board, and the UBF Annual Conference scheduled in November 2015.



3. Mobile Wallet Project:

Joined with the consultant, UBF Steering Sub-Committee continued meetings with TRA and of the discussed implementation Smart Government Initiative. The Steering Committee had its final meeting whereby final report concluded its recommendations which were approved by the CEOs Advisory council during its meeting 20/5/2015.

4. <u>Lending Against Shares as Collateral:</u>

The concerned UBF technical committees – Legal, Risk Management, Compliance and Wholesale – have reviewed the draft proposed by Central Bank and reported their recommendations on same.

5. Digital Payments:

UBF Mobile Wallet Steering Committee Leaders held two meetings with the concerned team of Central Bank and discussed Central Bank proposal on Digital Payments System in UAE.

6. De-Risking:

UBF Director General and Heads of Compliance and Legal Committees had a meeting with the concerned Central Bank team and discussed the international regulatory environment, and the trend of "De-Risking" pursued.



7. Information Security:

UBF Director General and Risk Management Committee representative had a meeting with the concerned Central Bank team and discussed information security in the banking sector.

8. Standardization of Industry Classification:

UBF Committee has concluded its proposal on subject which was discussed and elevated to the Central Bank for final consideration during a meeting with the concerned team.

9. <u>Image Cheque Clearing</u> <u>System (ICCS):</u>

UBF concerned committee has provided its final notes on the proposed mechanism on subject which was raised to the concerned committee in Central Bank for final consideration.

10. Higher Shariaa Authority:

UBF Sub-Committee has started engagement with the concerned committee in Central Bank and discussed the action plan to establish the Authority.

11. <u>Liquidity Regulation</u>:

UBF Financial Markets Committee had a workshop meeting with the concerned committee in Central Bank and discussed implementation of Basel III, especially liquidity ratios, timeline, and the guidelines.

12. General Provisions:

UBF Risk Management Committee proposal and recommendations on proposed calculation of General Provisions was raised to the attention of the Central Bank for consideration.

13. <u>UBF Marketing</u> <u>Committee:</u>

UBF Marketing committee was formed of eight member banks and had its first meeting where following priorities were discussed: bank's advertising monitoring and guidelines, pricing, as well as financial Literacy initiatives.

14. <u>Trust and Confidence</u> <u>index:</u>

An international research and polling firm has been hired to conduct a survey among customers in order to explore the level of trust and confidence that the public has in banks, in an attempt to introduce a confidence barometer in the banking industry.

15. Code of Conduct:

UBF has appointed an independent international advertising agency to monitor banks ads. in terms of following parameters: truthfulness and honesty, public decency, indiscrimination and Fairness in competition, in order to ensure compliance of banks to code of conduct.



16. **SWIFT**:

• Following UBF Director General meeting with the Regional Manager of SWIFT to discuss cooperation, by fixing series of joint workshops for the Swift User Group (UAE), which includes the latest developments and methods that are currently traded in the world, three workshops for SWIFT held in collaboration with the UBF on: "Know your Customer Registry" as well as a joint meeting between UBF Compliance Committee and SWIFT Officers to discuss common issues, also a workshop on Compliance has been done and it was attended by more than a hundred members of the Compliance and Financial Institutions Officers from member banks and Exchange Houses.



- Swift Users Group, operating under the umbrella of UBF, held it's Ordinary General Assembly and discussed topics on agenda including approval of the report of the managing committee of the Group and the financial statements of 2014 and the estimated budget of 2015. In addition, a workshop was organized, in coordination with SWIFT Regional Office in Dubai on "UAE Resiliency Day"
- The Management committee of the Group held a meeting and discussed financial statements of 2014 and the estimated budget of 2015

17. British Bankers Association (BBA):

UBF has opened channels of communication with BBA in order to explore cooperation on issues of mutual interest.

18. Arab Monetary Fund:

UBF Director General had a meeting with the Director General and Chairman of the Board of Arab Monetary Fund and discussed potential cooperation on issues on mutual concern.

19. **SMEs**:

Meetings were held between UBF Director General and Chairman of UBF SMEs Committee with concerned representatives of Dubai SMEs and Khalifa Fund. Also representatives of UBF SMEs committee had a meeting with Emirates Development Bank. The Meetings discussed potential coordination and cooperation which may help support and enhance SMEs sector in the country.

20. Corporate Governance:

Following the meeting with "Hawkamah" management during the first quarter, UBF Risk Management Committee had a meeting with "Hawkamah" representatives and discussed potential cooperation with UBF.



21. Committee Meetings:

• Consumer Banking Committee:

Topics Discussed:

- Social Media Report
- Al Etihad Credit Bureau
- UBF Customer Charter

• Islamic Banking Committee:

Topics Discussed:

- Standardization of the Islamic windows
- Standardization of Legal Documentation
- Higher Shariah Authority
- Commercial Real Estate Assets
- Early Settlement Letter

• HR Committee:

Topics discussed:

- Performance and Rewards
- Emiratization
- Federal Pension Authority

• Wholesale Banking Committee:

Topics discussed:

- Al Etihad Credit Bureau
- New Companies Law
- Market Pricing and Liquidity

• Legal Committee:

Topics discussed:

- Al Etihad Credit Bureau
- Image Cheque Clearing System (ICCS)
- Electronic Transactions
- Outsourcing
- New Companies Law
- Close-Out Netting

• Audit Committee:

Topics Discussed:

- Hawkamah
- Outsourcing

• Risk Management committee:

Topic Discussed:

- Information Security
- General Provisions
- Al Etihad Credit Bureau
- Image Cheque Clearing System (ICCS)
- Standardization of Industry Classification
- Hawkamah

• Compliance Committee:

Topics Discussed:

- De-Risking
- New Companies Law
- Anti-Money Laundering, sanctions, and Fraud

• SMEs Committee:

Topics Discussed:

- De-Risking
- Cooperation with:
 - ✓ Al Etihad Credit Bureau
 - ✓ Khalifa Fund
 - ✓ Emirates Development Bank
 - ✓ Dubai SME

• Financial Markets Committee:

Topics Discussed:

- Liquidity Regulation
- Investments to shareholder's funds cap of 25% Union Law No. (10) Article 90(d)

• Marketing Committee:

Topics Discussed:

- Advertising Monitoring
- Consumer Complaints
- UBF ME Banking Forum
- Trust and Confidence Index

